

April 2022 Anchor Village HOA Update

Date: April 28, 2022

To: All homeowners in the Anchor Village Townhomes & Villas Homeowners Association

We hope this letter finds you and your loved ones well and enjoying the beautiful Spring weather.

Introducing Our New Bookkeeping Partner: Omega Community Management

We are pleased to announce we have recently selected **Omega Community Management** in Suntree to handle **bookkeeping services for Anchor Village HOA**. (While Omega does offer full management services to other clients, we will only be using their bookkeeping services.)



With this new arrangement comes several changes we think you will like, for example they will **offer options to pay your dues by credit card or electronic fund transfers (EFT)**. Checks and money orders will still be accepted—the only payment they cannot process is cash.

Another change you will notice is where you will send your dues payments—you will soon be receiving a **coupon book from Omega** with detailed instructions for **sending your payments to a processing center provided by our new bank, Truist**. The coupon book will also include instructions on how to pay electronically if you prefer to do that.

- Since Truist will automatically scan and deposit all check or money order payments the same day (or next business day) they are received, they **require that your coupon is included with your payment** to ensure it is properly credited to your account. Any payments received without a coupon will be returned.
- We will also no longer accept payments delivered or mailed to the onsite HOA mailbox.

Dues will continue to be \$690 per quarter—the next quarter's payment will be **due July 1** using the new coupons. A \$25 late fee will be added for any payments received on or after the 16th.

- **For those of you who pay monthly (\$230)**, you will be able to pay online by credit card or EFT (the coupons used for mailing checks are only available for quarterly payments). You may make your May payment the same way you normally do—you should receive the coupon book with instructions for electronic payments in time for your June payment.

You will also soon be receiving a welcome letter from Omega. That letter inadvertently included information about Omega being responsible for the association management and contacting them for *any* HOA questions—it should have said to contact Omega at Accounting@OmegaCMI.com or **321-757-7902** for any *bookkeeping/dues payment* questions. Please continue contacting the HOA board for questions about the lawns, the pool or other similar services the HOA provides.

We look forward to receiving expert accounting services from Omega and the convenient payment options they can offer to us.

Sincerely,

Anchor Village HOA Board of Directors
AnchorVillageHOA@gmail.com